

Future State Process Workflow

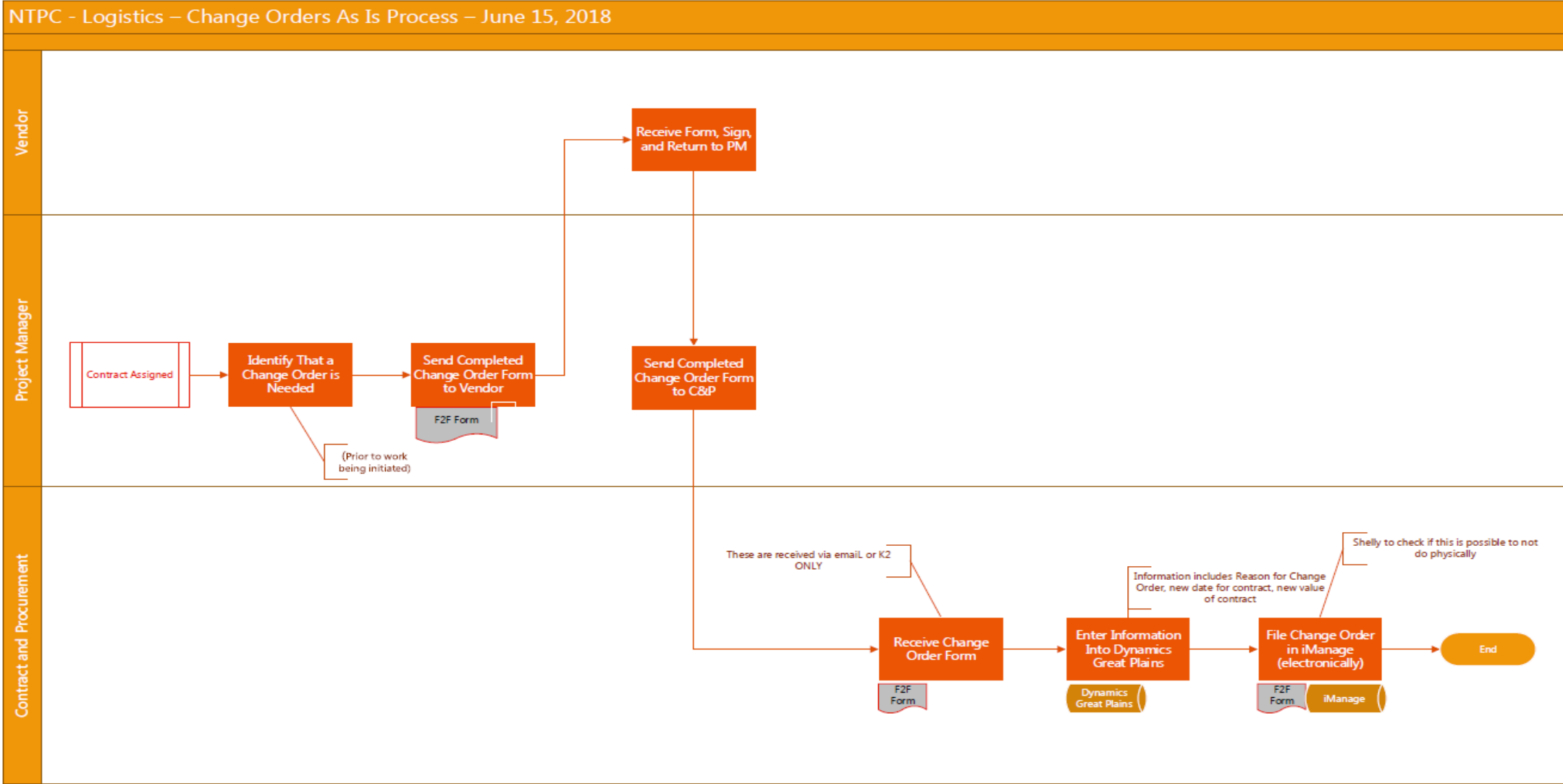
How to begin:

The Future State Process Workflow chart is completed by analyzing the Current State Process Workflow and making changes to show what the future process will look like. To perform this exercise the following will be required:

1. Identify resources which directly work within the Current State Process,
2. Schedule an exercise with those resources,
3. Facilitate an exercise where the following occurs:
 - i. Someone facilitates discussion,
 - ii. Someone develops Future State Workflow Process during,
 - iii. Resources use Gap Analysis and Current State Workflow Process charts as benchmarks, and
 - iv. Future State Process Workflow is to be validated by other parties who oversee the Current State Process Workflow (Process owners).

Essentially the above tasks would be completed with aid from the Continuous Improvement team. Facilitation and understanding of how to lead people through the tool and documenting what is being discussed can be difficult. Please contact someone from the CI team if there are any hesitations creating a Process Workflow!

Examples of what a Future State Process Workflow could look like:



NTPC - Logistics – Informal Bidding To Be Process – September 20, 2018

