

NTPC Health & Safety Alert

New Service Connections



Background

During a recent meter installation it was found that the customer's meter base had not been properly installed by the electrical contractor. This created an electrical hazard for the NTPC workers who would install the meter. Upon investigation it was found that the Power Connection Authorization from the NWT Electrical Inspector indicated the meter base had been properly installed, even though it had not.

Practical Guidance

The issue was brought to the Electrical Inspector who will now require photo or visual evidence of electrical installations by contractors to ensure this does not happen again. In order to protect NTPC workers steps have been added to *Safe Job Procedure 3.401: New Electrical Service Installation – Overhead*. The procedure now requires the visual inspection of a meter base installation before hooking up a service connection or installing a meter to ensure there are no electrical hazards.

For more information contact your Health & Safety Department.

